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Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L3	6341	telephony with (internet or "world wide web" or www)	US-PGPUB; USPAT	OR	ON	2005/07/12 15:05
L4	877	3 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2005/07/12 15:05
L5	249	4 and ((call or caller or customer) near4 hold)	US-PGPUB; USPAT	OR	ON	2005/07/12 15:05
L6	45	5 and (xml same html)	US-PGPUB; USPAT	OR	ON	2005/07/12 14:52
L7	136	(internet and telephony).ti.	US-PGPUB; USPAT	OR	ON	2005/07/12 14:53
L8	136	(internet and telephony).ti.	US-PGPUB; USPAT	OR	ON	2005/07/12 14:54
L10	44	8 and "379"/$.ccls.	US-PGPUB; USPAT	OR	ON	2005/07/12 14:53
L12	8	10 and (html or xml)	US-PGPUB; USPAT	OR	ON	2005/07/12 14:53
L13	1	callqueue	US-PGPUB; USPAT	OR	ON	2005/07/12 14:54
L14	997	"call queue"	US-PGPUB; USPAT	OR	ON	2005/07/12 14:54
L15	196	14 and (internet with telephony)	US-PGPUB; USPAT	OR	ON	2005/07/12 14:54
L16	91	14 and (internet near2 telephony)	US-PGPUB; USPAT	OR	ON	2005/07/12 14:54
L17	4	16 and (xml same html)	US-PGPUB; USPAT	OR	ON	2005/07/12 14:54
L18	79	16 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2005/07/12 14:55
L19	58	18 and ((call or caller or customer) near4 hold)	US-PGPUB; USPAT	OR	ON	2005/07/12 14:55
L20	222	(internet near3 telephony) and html and xml	US-PGPUB; USPAT	OR	ON	2005/07/12 14:55
L21	54	20 and ("379"/$ or "370"/$).ccls.	US-PGPUB; USPAT	OR	ON	2005/07/12 14:55
L22	6998	"voice over ip" or "voice over internet protocol" or voip	US-PGPUB; USPAT	OR	ON	2005/07/12 14:55
L23	460	22 and html and xml	US-PGPUB; USPAT	OR	ON	2005/07/12 14:56
L24	98	23 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2005/07/12 14:56
L25	22	24 and ((call or caller or customer) near4 hold)	US-PGPUB; USPAT	OR	ON	2005/07/12 14:56
L26	21	primus.as.	US-PGPUB; USPAT	OR	ON	2005/07/12 14:56

L27	9	"net2phone".as.	US-PGPUB; USPAT	OR	ON	2005/07/12 14:57
L29	557	((make or made or making) near2 ((telephone or phone) near2 call)) with internet	US-PGPUB; USPAT	OR	ON	2005/07/12 14:58
L30	179	29 and "370"/$.ccls.	US-PGPUB; USPAT	OR	ON	2005/07/12 14:58
L31	175	29 and "379"/$.ccls.	US-PGPUB; USPAT	OR	ON	2005/07/12 14:58
L32	51	(30 or 31) and html	US-PGPUB; USPAT	OR	ON	2005/07/12 14:59
L33	262	29 and (number near4 (enter or entered or entering or input or inputted or inputting))	US-PGPUB; USPAT	OR	ON	2005/07/12 14:59
L34	16	33 and 379/900.ccls.	US-PGPUB; USPAT	OR	ON	2005/07/12 15:00
L35	193	"internet protocol network telephony" or ipnt	US-PGPUB; USPAT	OR	ON	2005/07/12 15:01
L36	159	35 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2005/07/12 15:01
L37	3	36 and (xml with html)	US-PGPUB; USPAT	OR	ON	2005/07/12 15:02
L38	3	36 and (xml same html)	US-PGPUB; USPAT	OR	ON	2005/07/12 15:02
L39	4	36 and (xml and html)	US-PGPUB; USPAT	OR	ON	2005/07/12 15:02
L40	6	("internet protocol network telephony" or ipnt) and (html and xml)	US-PGPUB; USPAT	OR	ON	2005/07/12 15:03
L43	5979	((715/513) or (379/211.01) or (379/900) or (370/352)).CCLS.	US-PGPUB; USPAT	OR	OFF	2005/07/12 15:04
L44	997	43 and (telephony with (internet or "world wide web" or www))	US-PGPUB; USPAT	OR	ON	2005/07/12 15:05
L45	154	44 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2005/07/12 15:05
L46	42	45 and ((call or caller or customer) near4 hold)	US-PGPUB; USPAT	OR	ON	2005/07/12 15:05
L47	42	44 and ((html or xml) near2 form)	US-PGPUB; USPAT	OR	ON	2005/07/12 15:06
S1	1	(2003/0161354 "6154738").pn.	US-PGPUB; USPAT	OR	ON	2004/11/22 14:40
S2	2	("20030161354" "6154738").pn.	US-PGPUB; USPAT	OR	ON	2004/11/19 16:06
S3	2	("6578000" "6766298").pn.	US-PGPUB; USPAT	OR	ON	2004/11/19 16:06

S4	5	("4837798" | "6057835" | "6073143" | "6253193" | "6269336").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2004/11/19 16:13
S5	5	("6578000").URPN.	USPAT	OR	ON	2004/11/19 16:20
S6	5251	telephony with (internet or "world wide web" or www)	US-PGPUB; USPAT	OR	ON	2005/07/12 14:52
S7	766	S6 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2005/07/12 14:56
S8	217	S7 and ((call or caller or customer) near4 hold)	US-PGPUB; USPAT	OR	ON	2005/07/12 14:56
S9	42	S8 and (xml same html)	US-PGPUB; USPAT	OR	ON	2005/07/12 14:54
S10	115	(internet and telephony).ti.	US-PGPUB; USPAT	OR	ON	2005/07/12 14:53
S11	37	S10 and "379"/$.ccls.	US-PGPUB; USPAT	OR	ON	2005/07/12 14:53
S12	8	S11 and (html or xml)	US-PGPUB; USPAT	OR	ON	2005/07/12 14:53
S13	1	("6731625").URPN.	USPAT	OR	ON	2004/11/21 17:30
S14	1	callqueue	US-PGPUB; USPAT	OR	ON	2005/07/12 14:54
S15	180	(internet near3 telephony) and html and xml	US-PGPUB; USPAT	OR	ON	2005/07/12 14:55
S16	41	S15 and ("379"/$ or "370"/$).ccls.	US-PGPUB; USPAT	OR	ON	2005/07/12 14:55
S17	41	S16 not (S12 or S13 or S14)	US-PGPUB; USPAT	OR	ON	2004/11/21 17:47
S18	0	("2003/0123622").URPN.	USPAT	OR	ON	2004/11/21 17:54
S19	5216	"voice over ip" or "voice over internet protocol" or voip	US-PGPUB; USPAT	OR	ON	2005/07/12 14:55
S20	345	S19 and html and xml	US-PGPUB; USPAT	OR	ON	2005/07/12 14:56
S21	240	S20 and http	US-PGPUB; USPAT	OR	ON	2004/11/22 14:42
S22	105	S21 and caller	US-PGPUB; USPAT	OR	ON	2004/11/22 14:42
S23	104	S22 and connect$	US-PGPUB; USPAT	OR	ON	2004/11/22 14:47
S24	11	S23 and "370"/$.ccls.	US-PGPUB; USPAT	OR	ON	2004/11/22 14:48
S25	115	(internet and telephony).ti.	US-PGPUB; USPAT	OR	ON	2004/11/22 14:50
S26	38	S25 and ("voice over ip" or "voice over internet protocol" or voip)	US-PGPUB; USPAT	OR	ON	2004/12/06 10:50

S27	0	vonage.as.	US-PGPUB; USPAT	OR	ON	2004/11/22 16:58
S28	3	lingo.as.	US-PGPUB; USPAT	OR	ON	2004/11/22 16:59
S29	21	primus.as.	US-PGPUB; USPAT	OR	ON	2005/07/12 14:56
S30	0	"primus telecommunications".as.	US-PGPUB; USPAT	OR	ON	2004/11/22 16:59
S31	0	skype.as.	US-PGPUB; USPAT	OR	ON	2004/11/22 17:01
S32	7	"net2phone".as.	US-PGPUB; USPAT	OR	ON	2005/07/12 14:57
S33	5	("6473423").URPN.	USPAT	OR	ON	2004/11/22 17:10
S34	11	vocaltec.as.	USPAT	OR	ON	2005/05/05 09:59
S35	174	((make or made or making) near2 ((telephone or phone) near2 call)) with internet	USPAT	OR	ON	2005/07/12 14:57
S36	477	((make or made or making) near2 ((telephone or phone) near2 call)) with internet	US-PGPUB; USPAT	OR	ON	2005/07/12 14:58
S37	156	S36 and "370"/$.ccls.	US-PGPUB; USPAT	OR	ON	2005/07/12 14:58
S38	154	S36 and "379"/$.ccls.	US-PGPUB; USPAT	OR	ON	2004/11/22 17:34
S39	42	(S37 or S38) and html	US-PGPUB; USPAT	OR	ON	2005/07/12 14:59
S40	1	(S37 or S38) and (html with xml)	US-PGPUB; USPAT	OR	ON	2004/11/22 17:35
S41	3	(S37 or S38) and html and xml	US-PGPUB; USPAT	OR	ON	2004/11/22 17:49
S42	3	("6473404").URPN.	USPAT	OR	ON	2004/11/22 17:48
S43	5	S36 and (number near4 gui)	US-PGPUB; USPAT	OR	ON	2004/11/22 17:52
S44	222	S36 and (number near4 (enter or entered or entering or input or inputted or inputting))	US-PGPUB; USPAT	OR	ON	2005/07/12 14:59
S45	16	S44 and 379/900.ccls.	US-PGPUB; USPAT	OR	ON	2005/07/12 15:00
S46	142	379/900.ccls.	US-PGPUB; USPAT	OR	ON	2004/11/22 18:02
S47	38	S46 and ((make or made or making) near2 ((telephone or phone) near2 call))	USPAT	OR	ON	2004/11/22 18:03

S48	8	S46 and (((make or made or making) near2 ((telephone or phone) near2 call)) with (computer or pc))	USPAT	OR	ON	2004/11/22 18:04
S49	1	"5943399".pn.	US-PGPUB; USPAT	OR	ON	2004/11/22 18:11
S50	1	"6587547".pn.	US-PGPUB; USPAT	OR	ON	2004/11/23 09:22
S51	4	"288294".ap.	US-PGPUB; USPAT	OR	ON	2004/11/23 09:22
S52	171	"internet protocol network telephony" or iptn	US-PGPUB; USPAT	OR	ON	2004/12/05 15:19
S53	144	S52 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2004/12/05 15:19
S54	3	S53 and (xml with html)	US-PGPUB; USPAT	OR	ON	2004/12/05 15:20
S55	179	"internet protocol network telephony" or ipnt	US-PGPUB; USPAT	OR	ON	2005/07/12 15:01
S56	148	S55 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2005/07/12 15:01
S57	3	S56 and (xml with html)	US-PGPUB; USPAT	OR	ON	2005/07/12 15:02
S58	1	"6108711".pn.	US-PGPUB; USPAT	OR	ON	2004/12/05 15:23
S59	6	"405335".ap.	US-PGPUB; USPAT	OR	ON	2004/12/05 15:23
S60	5	S55 and (xml with html)	US-PGPUB; USPAT	OR	ON	2004/12/05 15:25
S61	6	("internet protocol network telephony" or ipnt) and (html and xml)	US-PGPUB; USPAT	OR	ON	2005/07/12 15:03
S62	347	("voice over ip" or "voice over internet protocol" or voip) and (html and xml)	US-PGPUB; USPAT	OR	ON	2004/12/05 16:05
S63	223	("voice over ip" or "voice over internet protocol" or voip) and (html with xml)	US-PGPUB; USPAT	OR	ON	2004/12/05 16:06
S64	51	("voice over ip" or "voice over internet protocol" or voip) and (html with based with xml)	US-PGPUB; USPAT	OR	ON	2004/12/05 16:27
S65	0	("6711618").URPN.	USPAT	OR	ON	2004/12/05 16:10
S66	6	("20010011274" | "20020169820" | "4837798" | "6098093" | "6178457" | "6539494").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2004/12/05 16:11
S67	0	("6738803").URPN.	USPAT	OR	ON	2004/12/05 16:17

S68	18	("20010012302" | "4837798" | "5802314" | "5884262" | "5953392" | "6055569" | "6233318" | "6269336" | "6333919" | "6374223" | "6404859" | "6438585" | "6459774" | "6463464" | "6466971" | "6477529" | "6501832" | "6519327").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2004/12/05 16:23
S69	4	("20010012302" | "4837798" | "5802314" | "5884262" | "5953392" | "6055569" | "6233318" | "6269336" | "6333919" | "6374223" | "6404859" | "6438585" | "6459774" | "6463464" | "6466971" | "6477529" | "6501832" | "6519327").PN. and html and xml	US-PGPUB; USPAT; USOCR	OR	ON	2004/12/05 16:23
S70	23	("voice over ip" or "voice over internet protocol" or voip) and (html with (convert$ or translat$) with xml)	US-PGPUB; USPAT	OR	ON	2004/12/05 16:27
S71	5307	telephony with (internet or "world wide web" or www)	US-PGPUB; USPAT	OR	ON	2004/12/06 08:19
S72	24	S71 and (xml with (voice near2 application))	US-PGPUB; USPAT	OR	ON	2004/12/06 08:57
S73	0	"L1" and (xml with (voice near2 (program or software)))	US-PGPUB; USPAT	OR	ON	2004/12/06 08:57
S74	5307	telephony with (internet or "world wide web" or www)	US-PGPUB; USPAT	OR	ON	2004/12/06 08:57
S75	6	S74 and (xml with (voice near2 (program or software)))	US-PGPUB; USPAT	OR	ON	2004/12/06 09:17
S76	5307	telephony with (internet or "world wide web" or www)	US-PGPUB; USPAT	OR	ON	2004/12/06 09:16
S77	589	S76 and ("call back" or callback)	US-PGPUB; USPAT	OR	ON	2004/12/06 09:16
S78	299	S77 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2004/12/06 09:16
S79	0	S78 and (xml with (voice near2 (application or program or software)))	US-PGPUB; USPAT	OR	ON	2004/12/06 09:17
S80	62	S78 and xml	US-PGPUB; USPAT	OR	ON	2004/12/06 09:18
S81	51	S80 and html	US-PGPUB; USPAT	OR	ON	2004/12/06 09:18
S82	47	S78 and (xml with html)	US-PGPUB; USPAT	OR	ON	2004/12/06 09:19

S83	12	("6310941" "6473423" "6529501" "6597685" "6711618" "6731625" "6810034" "20020004796" "20020118671" "20030061307" "20030123622" "6738803").pn. and message	US-PGPUB; USPAT	OR	ON	2004/12/06 10:40
S84	8	("6310941" "6473423" "6529501" "6597685" "6711618" "6731625" "6810034" "20020004796" "20020118671" "20030061307" "20030123622" "6738803").pn. and record$	US-PGPUB; USPAT	OR	ON	2004/12/06 10:40
S85	5462	"internet protocol network telephony" or ipnt or "voice over ip" or "voice over internet protocol" or voip	US-PGPUB; USPAT	OR	ON	2004/12/06 10:51
S86	120	S85 and (record$ near3 "voice message")	US-PGPUB; USPAT	OR	ON	2004/12/06 11:15
S87	1104	S85 and "379"/$.ccls.	US-PGPUB; USPAT	OR	ON	2004/12/06 10:51
S88	70	S86 and "379"/$.ccls.	US-PGPUB; USPAT	OR	ON	2004/12/06 10:51
S89	1	S85 and ((record$ near3 "voice message") with html)	US-PGPUB; USPAT	OR	ON	2004/12/06 11:06
S90	1	S85 and ((record$ near3 "voice message") same html)	US-PGPUB; USPAT	OR	ON	2004/12/06 11:07
S91	2	((record$ near3 "voice message") with html)	US-PGPUB; USPAT	OR	ON	2004/12/06 11:08
S92	29	((record$ near3 message) with html)	US-PGPUB; USPAT	OR	ON	2004/12/06 11:09
S93	4	S92 and "379"/$.ccls.	US-PGPUB; USPAT	OR	ON	2004/12/06 11:08
S94	2	S85 and ((record$ near3 "voice message") with instruction)	US-PGPUB; USPAT	OR	ON	2004/12/06 11:15
S95	3	("6404860").URPN.	USPAT	OR	ON	2004/12/06 12:17
S96	1	"6301339".pn.	US-PGPUB; USPAT	OR	ON	2004/12/06 16:27
S97	142	(379/900).CCLS.	US-PGPUB; USPAT	OR	OFF	2004/12/06 16:27
S98	21	S97 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2004/12/06 16:29
S99	0	S97 and xml and html	US-PGPUB; USPAT	OR	ON	2004/12/06 16:29
S100	1816	(715/513).CCLS.	US-PGPUB; USPAT	OR	OFF	2005/05/05 10:01
S101	31	S100 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2005/05/05 10:01

S102	2925	(370/352).CCLS.	US-PGPUB; USPAT	OR	OFF	2005/05/05 10:02
S103	223	S102 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2004/12/06 16:40
S104	2	S103 and html and xml	US-PGPUB; USPAT	OR	ON	2005/05/05 10:02
S105	6013	telephony with (internet or "world wide web" or www)	US-PGPUB; USPAT	OR	ON	2005/05/05 09:55
S106	842	S105 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2005/05/05 09:55
S107	235	S106 and ((call or caller or customer) near4 hold)	US-PGPUB; USPAT	OR	ON	2005/05/05 09:55
S108	43	S107 and (xml same html)	US-PGPUB; USPAT	OR	ON	2005/05/05 09:56
S109	130	(internet and telephony).ti.	US-PGPUB; USPAT	OR	ON	2005/05/05 09:56
S110	130	(internet and telephony).ti.	US-PGPUB; USPAT	OR	ON	2005/05/05 09:56
S111	42	S110 and "379"/$.ccls.	US-PGPUB; USPAT	OR	ON	2005/05/05 09:56
S112	95	S110 and "370"/$.ccls.	US-PGPUB; USPAT	OR	ON	2005/05/05 09:56
S113	26	S112 and (html or xml)	US-PGPUB; USPAT	OR	ON	2005/05/05 09:56
S114	198	(internet near3 telephony) and html and xml	US-PGPUB; USPAT	OR	ON	2005/05/05 09:56
S115	48	S114 and ("379"/$ or "370"/$).ccls.	US-PGPUB; USPAT	OR	ON	2005/05/05 09:57
S116	6436	"voice over ip" or "voice over internet protocol" or voip	US-PGPUB; USPAT	OR	ON	2005/05/05 09:57
S117	756	S116 and ((call or caller) near2 center)	US-PGPUB; USPAT	OR	ON	2005/05/05 09:57
S118	84	S117 and xml and html	US-PGPUB; USPAT	OR	ON	2005/05/05 09:58
S119	50	S118 and hold	US-PGPUB; USPAT	OR	ON	2005/05/05 09:58
S120	41	S118 and wait	US-PGPUB; USPAT	OR	ON	2005/05/05 09:58
S121	21	primus.as.	US-PGPUB; USPAT	OR	ON	2005/05/05 09:58
S122	8	"net2phone".as.	US-PGPUB; USPAT	OR	ON	2005/05/05 09:59
S123	11	vocaltec.as.	USPAT	OR	ON	2005/05/05 09:59

S124	533	((make or made or making) near2 ((telephone or phone) near2 call)) with internet	US-PGPUB; USPAT	OR	ON	2005/05/05 10:00
S125	178	S124 and wait	US-PGPUB; USPAT	OR	ON	2005/05/05 10:00
S126	127	S124 and hold	US-PGPUB; USPAT	OR	ON	2005/05/05 10:00
S127	53	S124 and hold and wait	US-PGPUB; USPAT	OR	ON	2005/05/05 10:01
S128	11	S127 and ((call or caller) near2 center)	US-PGPUB; USPAT	OR	ON	2005/05/05 10:01
S129	1984	(715/513).CCLS.	US-PGPUB; USPAT	OR	OFF	2005/05/05 10:01
S130	34	S129 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2005/05/05 10:04
S131	417	S129 and hold	US-PGPUB; USPAT	OR	ON	2005/05/05 10:02
S132	22	S129 and ((place or placed or placing or put) near2 hold)	US-PGPUB; USPAT	OR	ON	2005/05/05 10:02
S133	3327	(370/352).CCLS.	US-PGPUB; USPAT	OR	OFF	2005/05/05 10:02
S134	55	S133 and html and xml	US-PGPUB; USPAT	OR	ON	2005/05/05 10:03
S135	142	S133 and ((place or placed or placing or put) near2 hold)	US-PGPUB; USPAT	OR	ON	2005/05/05 10:04
S136	4	S134 and S135	US-PGPUB; USPAT	OR	ON	2005/05/05 10:03
S137	155	(379/900).CCLS.	US-PGPUB; USPAT	OR	OFF	2005/05/05 10:03
S138	0	S137 and html and xml	US-PGPUB; USPAT	OR	ON	2005/05/05 10:03
S139	22	S137 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2005/05/05 10:03
S140	10	S137 and ((place or placed or placing or put) near2 hold)	US-PGPUB; USPAT	OR	ON	2005/05/05 10:03
S141	247	S133 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2005/05/05 10:04
S142	37	S141 and ((place or placed or placing or put) near2 hold)	US-PGPUB; USPAT	OR	ON	2005/05/05 10:04
S143	1	"5940497".pn.	US-PGPUB; USPAT	OR	ON	2005/07/12 08:42
S144	73	"miloslavsky alec".in.	US-PGPUB; USPAT	OR	ON	2005/07/12 08:42
S145	15	S144 and ipnt and html	US-PGPUB; USPAT	OR	ON	2005/07/12 08:43

S146	0	S144 and (ipnt with html)	US-PGPUB; USPAT	OR	ON	2005/07/12 08:43
S147	0	S144 and (ipnt same html)	US-PGPUB; USPAT	OR	ON	2005/07/12 08:46
S148	0	ipnt with html	US-PGPUB; USPAT	OR	ON	2005/07/12 08:46
S149	2	ipnt same html	US-PGPUB; USPAT	OR	ON	2005/07/12 08:46

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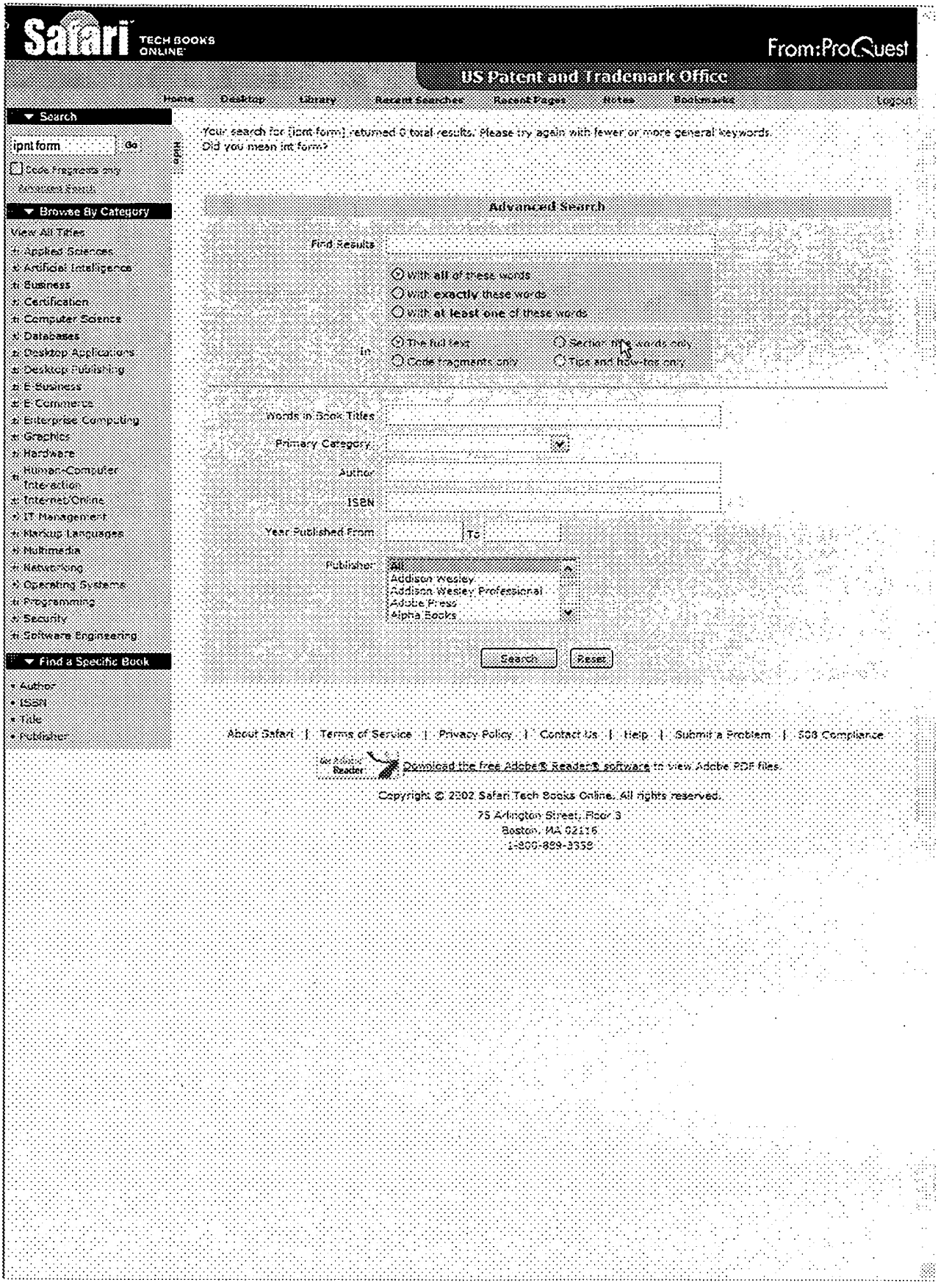
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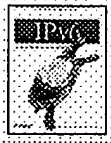
3		IPv6 Network Administration By David Malone, Niall Murphy Table of Contents	★★	1. Glossary	O'Reilly	2005/03/01
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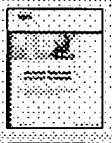
5		Network Sales and Services Handbook By Matthew J. Castelli Table of Contents	★★	1. IP	Cisco Press	2002/11/27
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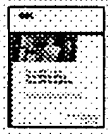
7		Troubleshooting Cisco IP Telephony By Paul Giralt, Addis Hallmark, Anne Smith Table of Contents	★★	1. Protocols 2. S 3. Customer Response Applications (CRA)	Cisco Press	2002/12/11
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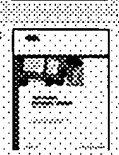
9		Top-Down Network Design Second Edition By Priscilla Oppenheimer Table of Contents	★★	1. Analyzing Business Goals 2. Remote-Access Technologies 3. LAN Technologies	Cisco Press	2004/05/27
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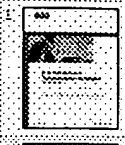
1		Internetworking Technologies Handbook, Fourth Edition By Cisco Systems, Inc. Table of Contents	★★★	1. Background	Cisco Press	2003/08/11
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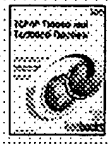
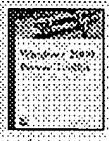
3		TCP/IP Tutorial and Technical Overview By Adolfo Rodriguez, John Gatrell, John Karas, Roland Peschke Table of Contents	★★★	1. IP telephony	IBM	2001/06/06
4		Windows® 2000 Power Toolkit By Barry Shilmover, Stu Sjouwerman Table of Contents	★★	1. Managing Internet Connections	New Riders Publishing	2001/05/10
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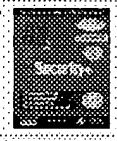
7		Security+ Exam Cram™ 2 (Exam SY0-101) By Kirk Hausman, Diane Barrett, Martin Weiss Table of Contents	★★	1. Remote Access	Que	2003/04/10
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